

#### LONAR SHIKSHAN PRSARAK MANDAL LONAR

# Bhagwan Baba Arts & Commerce College

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#### Feedback Analysis and Action Taken Report

### Feedback Analysis from Students Session 2021-2022

In the session 2021-22 the feedback was taken from students. It analysis is asbelow:

Sr.No.	QUESTIONS	Adequate	Inadequate	Challenging	Dull
	The syllabus of	94.85%	2.28%	2.87%	00.00%
1	each course was				
	Was the course easy	90.42%	6.71%	2.85%	00.00%
	or different to				
2	understand?				
	What is your	91.85%	3.28%	2.87%	00.00%
	opinion about the				
	library material and				
_	facilities for the				
3	course?				
	How well did the	92.14%	6.42%	1.44%	00.00%
	teacher prepare for				
4	the classes?				
		Always	Sometimes	Just	Generally
		effective	effective	satisfactorily	effective
	How well the	92.85%	4.28%	2.85%	00.00%
	teacher able to				
5	communicate?				
		Mostly Yes	Sometimes	Not at all	Always
	How far the teacher	87.14%	10.00%	1.42%	00.00%
	encourages student				
	participation in				
6	class?				
		Encouraged	Get involved	Encourage	Did not
		to raise	in discussion	discussion	encourage
		questions	in class	outside class.	
	If yes, which of the	75.71%	21.42%	2.85%	00.00%
	following methods				
7	were used?				
		Very helpful	Sometimes	Not at all	Did not
			helpful	helpful	advise

	How helpful was the	78.57%	14.28%	7.14%	00.00%
8	teacher in advising?	01.420/	5.710/	2.050/	00.000/
	The teacher's	91.42%	5.71%	2.85%	00.00%
9	approach can be best described as.				
9		02.050/	1 200/	2.050/	00.000/
	How often did the	92.85%	4.28%	2.85%	00.00%
	teacher provide				
10	feedback on your performance?				
		Always fair	Sometimes unfair	Usually unfair	Sometimes fair
	Internal assessment	78.00%	20.71%	00.00%	1.29%
11	was				
		Yes, fully	Yes, partly	Not discussed at all	Sometimes Discussed
	Were your	71.00%	25.00%	00.00%	4.00%
	assignments				
12	discussed with you?				
		Regularly	With helpful	Often/ late	Without
		110801011	comment		any
	How often did the	98.57%	1.42%	00.00%	00.00%
	teacher provide	98.31%	1.42%	00.00%	00.00%
	feedback on your				
13	performance?				

### Feedback Analysis of employers Session 2021-2022

Sr.No.	QUESTION	Excellent	Very good	Good	Average
	Ability to contribute	25.00%	25.00%	45%	05.00%
	the goal of				
1	organization				
	Technical knowledge /	25.00%	24.00%	49.00%	02.00%
2	skill				
	Innovativeness /	00.00%	12.25%	87.05%	00.00%
3	creativity				
	Relationship with	00.00%	25.00%	75.00%	00.00%
4	seniors and colleagues				
	Involvement in social	00.00%	37.5%	62.5%	00.00%
5	activities.				
	Ability to take extra	00.00%	12.5%	87.5%	00.00%
6	responsibility				

	overall impression	00.00%	00.00%	100.00%	00.00%
	about their				
7	performance				

### Feedback Analysis of Teachers Session -2021-22

Sr.No	QUESTION	Strongly disagree	Disagre e	Neutral	Agree	Strongly agree
1	The course objective are clear and reflected in the syllabus.	00%	00%	00%	90%	10%
2	The course is well organized(e.g. teaching hours. Content flow etc.)	00%	00%	00%	50%	50%
3	Emphasis on fundamentals, coverage of modern/advanced topics, good balance between theory and application.	00%	00%	20%	60%	20%
4	Course well-structured to achieve the learning outcomes .	00%	00%	20%	50%	30%
5	The books/reference materials prescribed are relevant, updated and appropriate.	00%	00%	10%	60%	30%
6	The course/syllabus has enabled to update knowledge and perspective in the subject area.	00%	00%	00%	60%	40%
7	Freedom to adopt new techniques/strategies of teaching.	00%	00%	10%	60%	30%
8	Assessments and instructional activities align to the learning and teaching objectives.	00%	00%	00%	60%	40%

### Feedback Analysis of Alumni Session 2021-2022

Sr.	QUESTIO	Excellent	Good	Fair	Poor
No.	N				
	How do you rate the courses that you have learnt in the	35.1%	64.9%	00%	00%
	college?				
2	Educational Resources are ?	26.3%	68.4%	5.3%	00%
	How will you rate the quality of education imparted in	36.8%	57.9%	5.3%	00%
3	the college?				
4	Approach of authorities regarding any queries?	19.4%	75%	5.6%	00%
5	Library facility is?	26.3%	65.8%	4.2%	3%
	How would you rate the academic student teacher	42.2%	56.8%	00%	00%
6	relationship as a whole?				
7	Overall rating of the College	42.2%	56.8%	00%	00%

Sr. No	QUESTION	Yes	No	In some extent	Not at all
8	Do you feel that the college has played a key role in shaping your life?	77.1 %	5.7 %	8.6%	8.6%

Sr. No.	QUESTION	Yes	No
	Will you recommend to new students for taking admission in the	94.6	5.4
9	college?	%	%
10	Do you feel proud to be associated with the college as Alumni?	97.1	2.9
		%	%

## Feedback Analysis of Parents Session 2021-2022

Sr. No.	QUESTIONS	Excellent	Very Good	Good	Satisfactory	Unsatisfactory
1	Teaching	69.23%	15.38%	13.46%	00%	00%
2	Discipline	40.38%	30.77%	19.23%	7.69%	00%
3	Communication	44.23%%	40.38%	15.38%	1.92%	00%
4	Curriculum	50%	21.15%	19.23	11.54%	00%
5	Other Educational Activity	40.38%	25.00%	17.30%	13.46%	00%

#### Feedback Analysis and Action Taken Report

IQAC makes it a tradition to collect feedback from stakeholders- students, teachers, parents, alumni and employers. This is done by a feedback committee. They collect and analysis the feedback and make suggestion to the appropriate bodies.

#### **Objectives:**

The objectives of the exercise are to correctly gauge the impact of all the efforts taken by the institution at all levels on the various stakeholders. The institution wants the benefits to reach all the stakeholders. This feedback is collected and trend generated through statistical analysis. Based on the opinion of the stakeholder, further action is taken by the IQAC.

- Feedback on curriculum is collected from students by circulating the Feedback forms. It is collected and brought to IQAC for under analysis.
- Feedback is collected from parents when they come for Open House or meetings. Furthers action is similar to the student feedback.
- Alumni Feedback is collected during alumni meetings or sent online.
  Feedback is collected from teachers by circulating the feedback forms.
  Subsequent action is similar to the other forms.
- Employer Feedback is collected in person.

The governing body discussed the analysis on feedback in its meeting and following action istaken.

- The administrative unit would cooperate with teaching staff.
- Teaching and non teaching staff should improve their Technical Skill.
- More books purchasing would be done in library.
- The body seems satisfied with overall impression of employees' performance. In the session 2021-22 Feedback was collected from hundred students, all teachers,52 parents, alumni and from the principal as an employer. There were 15 questions in overall feedback of students. Among then four questions were on syllabus. 89% students say that the syllabus is adequate. 1% rates that it is inadequate.10% found that it is challenging. 82% say that background for benefiting from the course was adequate. 10% say it is in inadequate. 6% found that it is challenging. 2% say it is dull. 80% students opined the course easy or difficult to understand. 7% say it is inadequate. 95% students were satisfied with covering with syllabus in class.

Teachers were satisfied with the prescribed syllabus by the university. They agree with objectives, topics, structure material etc. The principal as an employer states that numbers of employees have ability to contribute the goal of organization, technical knowledge, innovativeness and their overall impression is very good.

Feedback of alumni having 10 questions rates that the courses, educational resources, quality of education the college and role of institution in their life is excellent. Some were dissatisfied with library facility. Feedback of 52 parents were taken and found that teaching, discipline communications, curriculum and other educational activities are very good. Some parents gave suggestions about improving infrastructure and facilities.

From above analysis of feedback taken by IQAC, the governing Body of the institution discussed it its meeting and following action is taken. The feedback from various stakeholders has been taken and from its analysis, certain measures are taken by the institution improve quality. There were number of positive opinions about the college. Some Stakeholders were dissatisfied with facilities. But the administration assures that:

- It will be try to provide better library facilities
- Meetings are held at the department level, college council and Governing body to discuss thesuggestions given in the feedback.
- The student feedback on teachers was analyzed and sent to the respective HOD'S.
- Administration assures that it will provide better facilities in the future.



